

YOKOHAMA TIRE CORPORATION CORPORATE OFFICE P.O. BOX 4550 FULLERTON, CA 92834-4550 PHONE (714) 870-3800 (800) 423-4544

## IMPORTANT SAFETY RECALL

[Insert Mail Date]

Dear Yokohama Tire Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Yokohama has determined that certain RY215 tires in size 7.50R16 Load Range F fail to conform to Federal Motor Vehicle Safety Standard No. 119. The affected tires were manufactured with an incomplete Tire Identification Number (TIN) with the "DOT" prefix missing in its molding. Additionally, the tires are void of the required load/ inflation markings and do not indicate the material and actual number of structural plies. There is currently no performance issue with these tires. However, the lack of sidewall markings could make it more difficult for consumers to identify the tire's true performance capabilities and applicable uses. As a consequence, there is a risk that the tires could be misapplied and misused, which, in turn, could increase the risk of a vehicle crash.

Our records indicate that you may have purchased one or more of the affected tires. Please review this letter carefully to determine whether your tires are affected and, if so, what actions to take.

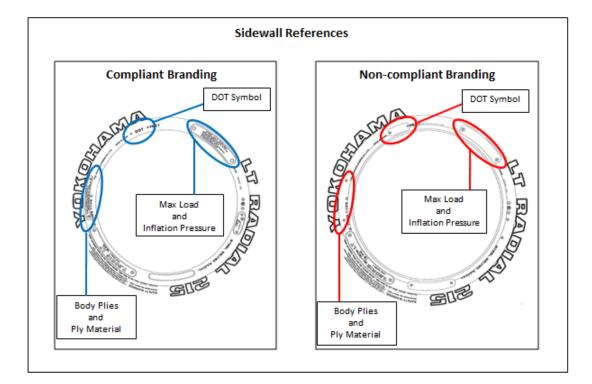
## What is the Problem?

A specific production range of RY215 tires in size 7.50R16 Load Range F were manufactured with an incomplete Tire Identification Number (TIN) because the "DOT" prefix in its molding is missing. Additionally, the tires are void of the required load/ inflation markings and do not indicate the material and actual number of structural plies. This matter does not affect the performance capability of the tire.

## What Should You Do?

If you do own a RY215 7.50R16 Load Range F tire please inspect <u>both</u> sidewalls of each tire to determine whether your tires are missing the required information.

If the information appears on <u>both</u> sidewalls, your tire is <u>not</u> covered by this recall and no further action is required. If the markings do not appear on the sidewall, your Yokohama dealer will confirm coverage and provide a replacement tire free of charge. If you are unable to conduct your own inspection, please visit your Yokohama dealer at your earliest convenience for a quick and free inspection. The following photo illustrates where the markings should be located on the sidewall.



This campaign will expire 90 days from the date of this letter, so it is important that you act as soon as possible to determine whether your tires are covered by this campaign.

Please bring this notification letter with you to the dealer, as it identifies that you may be eligible to obtain tire replacement service and contains a customer I.D. number required by the dealer.

The Yokohama Consumer Affairs Department can be reached at 877-700-9656 or by e-mail at TIN@yokohamatire.com to assist with the replacement process or to answer any recall-related questions you or your authorized Yokohama dealer may have. Our website at http://www.yokohamatire.com/tires 101/tin is an additional resource.

If your dealer or Yokohama fails or is unable to provide a remedy without charge within a reasonable time, you may wish to inform the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590, or call the toll-free Auto Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or contact NHTSA at http://www.safercar.gov.

We regret any inconvenience this action may cause you. Thank you in advance for your cooperation.

Sincerely,

Fred Koplin

Senior Director, Consumer Sales

**Rick Phillips** 

Senior Director, Commercial Sales